

1. (Amended) A method for creating and deploying a process-driven information system, said method comprising the following steps:

- [-] (a) creating a process model [of a system] comprising [one or more] a plurality of elements in a process driven information system, said elements representing the work carried out by personnel in an organization, said model forming a component of a hierarchical arrangement of cross referenced processes; [model created in a browser-compatible format]
- [-] (b) using this model to identify [the] requirements for [software] application and information support components for said processes;
- [-] (c) finding or creating one or more application and information software components [in a browser-compatible format satisfying the requirements for software support] as support for said processes; and
- [-] (d) [generating a] deploying the process-driven information system [comprising said one or more elements of said process model acting as the user interface to said software components] with said application and information support software components accessible from designated elements in said processes each element giving access to an application or information support component.

Claim 4, line 3, after "to" insert - -application and information in the form of- -.

Cancel claim 7.

## CLEAN SET OF CLAIMS

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1. (Amended) A method for creating and deploying a process-driven information system, said method comprising the following steps:
- (a) creating a process model comprising a plurality of elements in a process driven information system, said elements representing the work carried out by personnel in an organization, said model forming a component of a hierarchical arrangement of cross referenced processes;
  - (b) using this model to identify requirements for application and information support components for said processes;
  - (c) finding or creating one or more application and information software components as support for said processes; and
  - (d) deploying the process-driven information system with said application and information support software components accessible from designated elements in said processes each element giving access to an application or information support component.
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2. A method according to claim 1 wherein the process model is part of a set of general purpose graphical business models.
3. A method according to claim 2 wherein the process models are accessible via a web browser.

4. (Amended) A method according to claim 1 wherein the one or more elements of the process model are provided in a tool which uniquely identifies each element and maps each element to application and information in the form of one or more software components.
5. A method according to claim 1 wherein the one or more software components are in the form of arbitrary alternative web pages and/or web-based resources.
6. A method according to claim 1 wherein the software components are accessed by the user selection of one or more of the process model elements displayed on a display screen.
8. (New) A method according to claim 1 wherein the process model is used to educate users within an organization as to how the organization processes function.